

Charleston Harbor Resort and Marina Privacy Policy

Thank you for visiting the Charleston Harbor Resort and Marina web site (the "Site"). It is our pleasure to welcome you here! In our efforts towards protecting your privacy, we have created this privacy statement (Privacy Policy), which explains how we gather information from you and how we use such information. We may have a separate privacy policy if we receive information from you through means other than the Site.

By using the Site you consent to be bound by the terms of this Privacy Policy. We may make changes to the Site, this Privacy Policy page, or the policies and conditions regarding the use of the Site at any time. The Site is intended for use by adults and is not directed to children. Reservations may only be made by adults who are able to enter into a legally binding contract agreement.

Before disclosing any information online, children should always ask their parents or guardians for permission.

Personal Information Practices

We collect information from you when you visit our site, place an order, subscribe to our newsletter or respond to a survey.

When ordering or making reservations at our site, as appropriate, you may be asked to enter your name, e-mail address, mailing address, phone number or credit card information.

Use of Information

Any of the information we collect from you may be used in one of the following ways:

- To personalize your experience
(your information helps us to better respond to your individual needs)
- To improve our website
(we continually strive to improve our website offerings based on the information and feedback we receive from you)
- To improve customer service
(your information helps us to more effectively respond to your customer service requests and support needs)
- To process reservations

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

- To administer a contest, promotion, survey or other site feature
- To send periodic emails

The email address you provide may be used to send you information and updates pertaining to your reservation, in addition to receiving occasional company news, updates, related product or service information, etc.

If you apply for employment with the Charleston Harbor Resort and Marina, we use the personal information you supply to process your job application.

Protection of Your Information

We implement a variety of security measures to maintain the safety of your personal information when you make a reservation.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) may be kept on file for more than 60 days.

Access to your information will be limited to appropriate personnel and contractors needing such information in the performance of their job functions.

Do We Use Cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information

We use cookies to understand and save your preferences for future visits, keep track of advertisements and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

We also may collect data by using "pixel tags", "web beacons", or similar means (collectively, "pixel tags") that allow us to know when you visit our site. Through pixel tags, we obtain non personal information (i.e., the domain name, the areas of the site you visit, your operating system, your browser version, and the URL you came from) which can be used to enhance your online experience and understand traffic patterns.

Information Disclosure

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Sensitive Information

The term “sensitive information” refers to information related to your racial or ethnic origin, political opinions, religion or other beliefs, health, criminal background or trade union membership. We do not generally collect sensitive information unless it is volunteered by you. We may use health data provided by you exclusively to serve you better and to anticipate and meet your particular needs.

Third party links

Occasionally at our discretion; we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Affiliate Information as of 09/18/2009:

We may share your personal information with our parent, affiliates and/or subsidiaries, including but not limited to: Great American Insurance Group; Brothers Property Corporation; Skipjack Cove Resort; The Sailfish Marina Resort; The Cincinnati Hotel; The Sagamore Resort; La Pavillion Hotel; The Pennsylvanian; The Biltmore Hotel; The Crescent Centre; Mountain View Resort; Bay Bridge Marina.

Children’s Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children’s Online Privacy Protection Act), we do not to the best of our knowledge collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to our [web Site's privacy policy](#).

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

www.charlestonharborresort.com

20 Patriots Point Road

Mount Pleasant, SC 29464

USA

843-856-0028 (Phone)

843-856-8333 (Fax)